



Smart's little book of reviews

Here are just a few 5-star reviews that **Smart Currency Exchange** has received on Trustpilot, picked from thousands of reviews written directly by our customers. If you're looking for a reliable currency specialist, think Smart.



20 YEARS OF EXCELLENCE

RATED 'EXCELLENT'



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97%

Trustpilot confirms that 97% of all reviews left for Smart are 5 star ('Excellent'), and 3% are 4 star ('Great').

12 billion

Since 2004, Smart Currency Exchange has transferred more than £12 billion globally on behalf of our clients.

Over 20 years of experience in foreign exchange

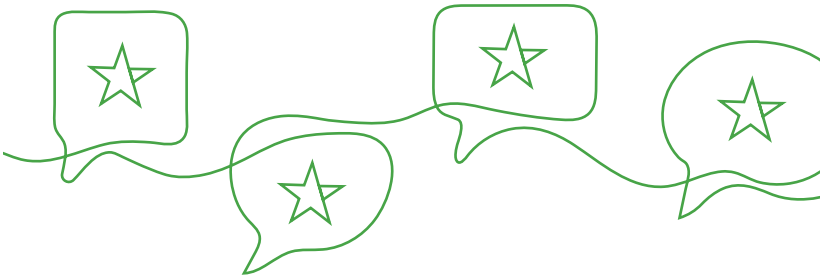
The Smart story

In its 20 years, Smart Currency Exchange has grown from a modest startup to an industry-leading currency specialist. It has established itself as the trusted voice in high-value international payments and property transactions. Since 2004, Smart Currency Exchange has transferred more than £12 billion into dozens of different currencies. We have helped thousands of clients to fulfil their dream of buying a home abroad, moving abroad or doing business abroad.

And we have gained a lot of friends along the way!

Over 1,800 satisfied clients have taken the time to write about our service on the review site Trustpilot. They do so without payment or favour of any kind, simply to tell other people about a great service that they have appreciated.

Charles Purdy and the team at Smart, in our offices in London, Spain and Portugal, cannot begin to say how grateful we are to our reviewers.



Making complicated simple

Navigating currency markets can be complex, time consuming and at times, daunting. Our specialists will work to understand your requirements, guide you through the timing of your transfers and ensure you get the best value.



Paul King

'Such a simple process! Thank you for organising. I have used a number of providers over the years but Smart Currency is by far the best!'



Wendy

'All I wanted it to be. After the initial setting up of the account, bank details etc I cannot believe how painless, quick and easy the service is. I don't know why I did not use them earlier – I wish I had!'



Richard Addy

'High Quality Service. Very professional people. Clearly explained everything. All steps easy to complete. Super-fast transfer. Now asking myself why I never used them before.'



James House

'The personal service from my point of contact made the whole process easy. I was nervous, it being my first time but I had no need to worry. The backup with necessary paperwork was really helpful. I'll use Smart Currency again. The cost saved was great.'



Keith Nicholls

'Great company. This is the second time we have used smart currency. Again a top service by my account manager. Quick and easy to do. Transferred money to them on Wednesday and it was in our French account on the Thursday.'



Your own personal account manager

You'll be assigned an account manager to answer your questions and guide you every step of the way. We're proud of our team at Smart who go the extra mile for their clients. They are available via email or telephone , Monday–Friday.



Keith White

'It's great to have one person as point of contact who understands the process you are going through and helps make the financial transactions very easy.'



Jonathan Marshall

'I found the experience refreshingly straightforward. It was good to deal my account manager who understands the principal of "my word is my bond". I have transferred over £ ½ million abroad without any problems at all. No messing around and no hidden fees.'

50,000+ Clients helped since 2004



Jane Aldridge

'Excellent communication with our account manager. Really clear explanation about how money transfer works enabling us to feel really confident in Smart Currency. The transaction couldn't have been easier. Regular contact with our account manager was greatly valued. Highly recommended!'



Angela Wright

'Impeccable service. My account manager helped me move funds from the UK to Canada. Smart Currency was there when I needed help on steps of the process. Currency was exchanged within one business day. Incredible service! Thanks.'

Protecting your budget

Currencies can fluctuate by up to 10% in any given year. Smart Currency offers expert tools not available with your high-street bank, which can help reduce your exposure to the ever-moving currency markets.



Ginny Waterworth

'Very good advice on fixing the exchange rate early to avoid the inevitable fluctuations in GB pounds to Euro during 'Brexit'. Always at the end of a phone and emails were responded to very quickly – very impressed! Thank you.'



Amrit

'Perfect for large funds. I was converting USD to GBP for a home purchase. Smart's forward contract saved me thousands of pounds (compared to competitor) as I was able to secure a great rate for 30 days. My account manager carefully explained all my options to me and was on call to answer all of my questions.'



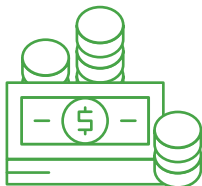
Sarah Wason

'Excellent Service. I have been very impressed. My account manager suggested I lock in a currency exchange for a forward date when sterling fell against the US Dollar when I was planning to bring USD back to the UK. This was at a very competitive rate when Liz Truss was Prime Minister. Smart Currency Exchange has always been very helpful and I couldn't recommend them more highly.'



Dhill

'Smart Currency were excellent. We set up a forward contract for the transfer of the proceeds of the sale of a house in France back to the UK. Our account manager and the team were fantastic in always being available and supporting us through the delays. Very happy to give 5 stars and I have no hesitation in recommending Smart.'



Products and service

Whether making a large one-off transaction, smaller monthly payments or if you just want a simple way to send money online – Smart Currency has the tools and expertise to match your needs, ensuring your transfers are made easily, efficiently and in a secure manner.



Mrs Warnes

'Excellent service. We have used Smart Currency for several years. There is always someone at the end of the phone to help if needed. Their system is simple. We have a monthly transfer set up with them. The money arrives quickly and without fuss. I see no reason to look anywhere else, they are excellent.'



James Sizeland

'Outstanding service. Easy to use as well. For all transactions big or small, these guys are superb. My fantastic account manager went the extra mile. Not sure how you better that kind of service. They make the high street banks look a total waste of time.'



Lynn

'Wonderful service made better by the online service. Contacting them by phone has always been excellent but now I have registered with their online service and 24hrs later completed my first online transfer. Very easy to do. Thank you guys.'



Jane Spencer

'Great communication, friendly on the phone, emails were clear, everything was explained very well, with patience. I now use the online facility to transfer monies and it works very well.'



JL Sarmiento

'Well deserved 5 stars! Smooth sailing from first phone call to currency transfer. With a great website and easy to follow instructions.'



Mr Douglas

'Our offer for a house purchase in Spain was accepted this week. We phoned up in a bit of a panic and within a couple of hours the recipients were added & payments processed! Would highly recommend. Please also note their app was very easy to navigate and intuitive which greatly assisted all of the above!'



Lorna Hempstead

'As a regular user, I use smart currency at least 4 times per year. I login and use the online facility. It's fast, efficient and has excellent email notifications.'



Peter Scott

'It was easy to use the website to move the money and we were reassured with the sensible security checks. Happy to recommend.'



Mark

'I have just used Smart Currency Exchange to transfer proceeds from the sale of my house. The whole process was effortless, smooth and efficient. The funds arrived sooner than expected and the rates agreed were considerably better than the bank's. In all, I estimated savings to be in excess of £3,000 pounds! Setting up the account was straightforward, as was transferring funds to Smart Currency Exchange's account. I was supported by one of their account managers, who was brilliant throughout. I will certainly be using them again.'



Raymond Ings

'Excellent service. Great exchange rate so close to market spot value. very impressed. Will use again.'

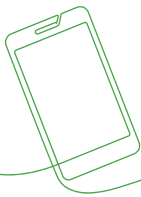
High-value trades and property transactions

Smart Currency specialises in high-value transactions from property purchases and importing goods to paying fees overseas. We have transferred over £12 billion on behalf of our clients and partner with some of the biggest names in the industry to support their customers' currency requirements.



Jackie Laidley

'It's not easy sending huge amounts of money from country to country to make your dreams come true buying property in the sun but Smart Currency takes the stress out of it. They listen to what your needs are, explain the whole process which fills you with total confidence that your life savings are in good hands. Nothing was too much trouble for my account manager. I don't leave reviews normally but in this instance I think its important you know who you can trust with your hard earned money, you can 100% trust Smart Currency Exchange.'



At the end of the phone
when you need us



Susan Collier-Cook

'Before all the upset of COVID-19, I set a contract of exchange for next month but with the change of circumstances I rang the guys up and asked if I could prolong it. After speaking to an actual person - who was full of concern and empathy - he came up with a solution and really took the pressure off myself. I cannot praise these guys enough it's a breath of fresh air to be able to trust and confide with someone who you have never met with your life savings.'



Vincent Irwin

'I had never had to use a service to transfer funds to Europe before and was apprehensive about handing over our life savings but Smart Currency was absolutely fantastic. My account manager handled everything and made sure that I was kept informed at all times. Very professional, prompt and utterly dependable. I would recommend them without hesitation and will certainly use them again.'

Industry leaders for foreign exchange

Our team of currency specialists are keen to spread the word of our 'Excellent'-rated services. Catch us at online webinars, read about us in the press and visit us at virtual and in-person events.



David Turner

'The webinar was extremely useful with experts giving specific details and advice on currency exchange. I have used Smart Currency on several occasions in my past and found them excellent reliable and professional. I look forward to the next webinar.'



Kazza

'Smart Currency really minimising currency risk for overseas property purchases. Really informative and helpful information. Thank you'



We are UK based and authorised by the FCA



Mark Newton

'Excellent service. Recommend Smart Currency by our French Estate Agent. The account manager I dealt with provided an excellent professional service guiding us through the process of getting the funds back to the UK from our house sale. Would highly recommend using them.'



Jackie

'Help and support moving to France. I have attended a number of webinars. We have worked with Smart Currency who have provided us with excellent information and service.'



Catherine Belt

'We were recommended to Smart Currency Exchange by our estate agent in Spain as we were selling our holiday home. We were advised throughout by our account manager who was very helpful and professional.'

Smart business services

Represent or own a business with overseas currency requirements or exposure? Our business division, **Smart Currency Business**, offers expert risk management solutions and treasury services to support business growth.



Guy W, Financial Director

'We need to work with people we can trust and be able to contact them as and when required. Ultimately, Smart Currency takes the pressure off us by removing the foreign exchange risk.'



Laura, Treasury and Compliance Manager

'Smart Currency Business has a firm understanding of our business and, as a result, is able to support our international strategy by providing quality foreign exchange and treasury management solutions to our expanding operations and offices across the globe.'

600,000+ Transactions managed since 2004



Mr Bank, Managing Director

'My bank was working really slowly and I just wasn't getting the commitment and communication I needed to get a solution in place. Smart Currency Business were quickly able to understand my requirements and offer an alternative bespoke solution.'



Derek, Managing Director

'We feel valued again. We moved away from a partner we had used for over 10 years as they had forgotten the importance of relationships. Smart Currency has a really modern, easy to use online system, backed up by a knowledgeable, helpful and all-round nice guy, our account manager.'





Charles Purdy.
Founder and CEO,
Smart Currency
Exchange.

At Smart Currency, we like to keep things simple. And that includes how we find new clients. No fancy advertising, just the very best service.

However, we do have a favour to ask. If our service goes above and beyond, as thousands of 5-star reviews on Trustpilot suggest, please pass that knowledge on and share the love of a trusted foreign exchange service.

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- Call us on **+44 (0)20 3627 6182**
 - Or scan the QR code below for a quote
 - Email us at: **info@smartcurrencyexchange.com**
 - Visit our website at: **smartcurrencyexchange.com**

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